



# Naomi teWinkel

curriculum vitae

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## + Introduction

I am a digital design professional seeking employment with a fun and progressive company. I am not afraid to think outside the box (unlike my cat Charlie here)! I am looking for a creative position that utilizes my skills to their fullest potential.

## + Software Skills

Adobe Illustrator	Adobe Acrobat
Adobe Dreamweaver	Adobe Flash
Adobe Photoshop	MS Publisher
Adobe InDesign	MS Word & Excel

\* Proficient in both Windows and Mac platforms

## + Education

I have a Digital Design for Print & Web Diploma from Excel Career College. Graduation June 2011.

I have also taken a month long business and marketing course through Community Futures in March 2010 which taught everything from putting together a business plan, to how to best utilize social networking.

## + Art Career

I started my art career in 2003 and have had many gallery exhibits throughout Vancouver Island as well as the city of Vancouver. I have been interviewed for magazine articles as well as Shaw TV and have also taught art to children. Art is my passion and an area where I will never stop learning different medias through self expression.

## + Employment

2004-Present

*Artist, Guest House Operator, Web/Print Designer*

**mulBerryLand enterprises, Comox BC**

- \* Hosted and promoted public events
- \* Writing press releases
- \* Taking care of all aspects of running a popular guest house - from marketing to housekeeping
- \* Website, graphic and print design for clients

2000-2004

*Customer Support Representative & Knowledge Base Manager*

**Versata Inc., Oakland California**

- \* First initial contact with clients
- \* Opening support incidents
- \* Handling and resolving customer support cases
- \* Training new users on the support tracking system
- \* Generating weekly reports for management
- \* Creation and organization of technical articles into online Knowledge Base application
- \* Supporting users through instruction of the system

1999-2000

*Vice-President*

**WEBink, Inc., Comox BC**

- \* Responsible for all aspects of business management including planning, setup, managing cashflow, negotiating contracts, and coordinating projects
- \* Managing a development team of 7 people

+ References are Available upon Request